

SONY

Sony Aviation

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Mr. Foster

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I wanted to take a moment and give you my opinion of your product. I am an aircraft technician and work for SONY maintaining our company's corporate aircraft. I started my career in 1979 working for Falcon Jet a division of the French aircraft manufacturer Dassault. For many years we have used several general purpose cleaners but the one that has been the dominate mainstay in aviation has been Spray 9. In the early years in my career we were mostly interested in the products ability to clean more then anything else. The unfortunate thing with Spray 9 is that it isn't good for the environment and it is caustic. Caustic cleaners are not good for the equipment because the seep into areas that cant be easily reached to rinse off any residue of the cleaner. This is a particular concern is the case in overlapping sheet metal where the contacted surfaces or not always protected by exterior finishes. Caustic cleaners are not good for the user because they can irritate or in extreme cases burn the skin. Although Spray 9 had these problems it was a extremely effective cleaner especially at removing engine carbon. For several years we looked for a equally effective cleaner that did the job of cleaning with out these problems. Many cleaners have come with clams of being as good but when we tried them it never lived up to the hype. That was until I tried your product Ultra One Heavy Duty Degreaser. I was very impressed with its ability to clean equal to Spray 9 in all the difficult areas. After trying Ultra One Heavy Duty Degreaser in various cleaning situations I have to say that in my opinion it is a better cleaner. I was very impressed that it did it better and is non caustic and environmentally friendly. I found that it rinsed off very quickly with less residue then Spray 9. We are always looking at new products and procedures and for a better way to address or everyday problems and in your products I feel we have found the best option available.

Congratulations on a fine product

Best Regards



Tony Saliba
Sony Aviation