



February 12, 2015

Dear Mr. Stearns,

I am writing you this letter to tell you how impressed our staff at West Edmonton Mall's World Water Park are with the Ultra One products.

We have thousands of people visiting the World Waterpark every day and having a safe and clean environment is our top priority.

When we switched to Ultra One it allowed us to get rid of 5 chemicals that required many safety measures in order to be used. This has made it easier to clean on our day to day operations, we use this on nearly every surface we have in the park. We also love the fact that it's environmentally friendly, non-toxic and very safe to handle. I was incredibly surprised on its functionality while cleaning tiles; it does the same quality of job if not better than acids. The tile and grout around the Waterpark have never looked better! Again, I would like to say thank you for introducing us to the Ultra One product line.

We are always looking for ways to better our everyday cleaning and maintenance tasks. I truly hope this letter helps you in your efforts to introduce others to use your products and convinces them that a green product really can be the best!

Sincerely yours,

A handwritten signature in blue ink, appearing to read 'Mac Walrath', followed by a small smiley face.

Mac Walrath
MANAGER IN TRAINING